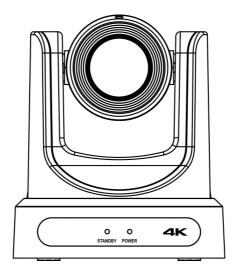
# **4K Video Conference Camera**



# User Manual English (V1.3)

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This is class A production. Electromagnetic radiation at specific frequencies may affect the image quality of TV in home environment.

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#### 1 Note

#### Electric Safety

Installation and operation must accord with electric safety standard.

#### • Use Caution to Transport

Avoid stress, vibration or soakage in transport, storage and installation.

#### Polarity of Power Supply

The power supply of this product is +12V, the max electrical current is 2A. Polarity of the power supply plug drawing shows as below.



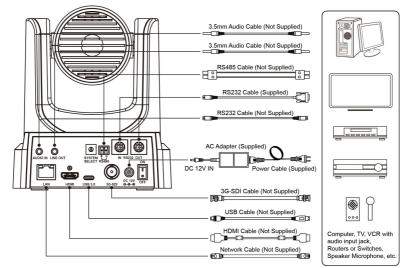
Installation Precautions

Do not grasp the camera lens when carrying it. Don't touch camera lens by hand. Mechanical damage may be caused by doing so.

Do not use in corrosive liquid, gas or solid environment to avoid any cover (plastic

#### 3 Quick Start

1) Please check connections are correct before starting.



material) damage. Make sure there is no obstacle within rotation range.

Please never power on before installation is completed.

#### Do not Dismantle the Camera

We are not responsible for any unauthorized modification or dismantling.

Warning Specific frequencies of electromagnetic field may affect the image of the camera!

#### **Packing List** 2

Λ

When you unpack, check that all the supplied accessories are included:

Name	Quantity
Camera	1
AC Power Adaptor	1
Power Cable	1
RS232 Cable	1
Remote Control	1
User Manual	1

- Connect the power adapter to the power connector on the rear panel of the camera. The power indicator on the front panel of the camera is on.
- After the camera is powered on, it starts to initialize, right up to the limit position, and then both horizontal and vertical go to the middle position, the motor stops running, and the initialization is completed.
   (Note: If preset 0 is saved, PTZ will be move to preset 0)

# 4 About Product

## 4.1 Features

#### • 4K Ultra HD

With a new generation of SONY 1/1.8-inch, maximum 8.42 million pixels high-quality UHD CMOS sensor, 4K (3840x2160) ultra-high resolution images are available. And backward compatible with 1080P, 720P and other resolutions.

• **60° Wide-angle Lens + 20x Optical Zoom** Exclusively customized ultra-high resolution 4K super wide-angle lens, 20x optical zoom, horizontal field of view up to 60°.

• HDMI 2.0

Support HDMI 2.0 specification, can directly output 4K uncompressed digital video.

#### • Low Power Sleep Function

It supports low-power sleep/wake-up and consumes less than 400mW in sleep mode.

#### • Built-in Gravity Sensor

It supports image auto flip function for easy installation and use.

#### • Low Light

The application of 2D and 3D noise reduction algorithm greatly reduces image noise. Even under the condition of ultra-low illumination, it still keep the picture clean and clear, and the SNR of image is as high as 55dB.

## Multiple Interfaces

It supports HDMI 2.0 HD output, and also equipped with 3G-SDI interface, the effective transmission distance up to 150 meters (1080P30). HDMI, 3G-SDI, USB 3.0, LAN can simultaneously output 4 channels of high-definition digital signals.

### Remote Control

Through the RS232 and RS485 serial ports, the camera can be controlled remotely.

#### Intelligent Exposure

Effectively solve the impact of projection, TV and other equipment on the people who are photographing.

## 4.2 Product Specification

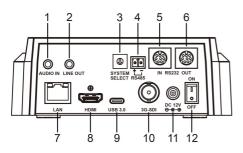
Name	4K Video Conference
	Camera
Camera	
Signal System	HDMI: 4K/60, 4K/50, 4K/30, 4K/25, 4K/59.94, 4K/29.97, 1080P/60, 1080P/50, 1080P/59.94, 1080P/30, 1080P/29.97, 1080I/60, 1080I/50, 1080I/59.94, 720P/60, 720P/59.94 <b>3G-SDI:</b> 1080P/60, 1080P/50, 1080P/30, 1080P/59.94, 1080P/25, 1080I/60, 1080I/50, 1080I/59.94, 720P/60, 720P/59.94
Sensor	1/1.8 inch, CMOS, Max Effective Pixel: 8.42M
Scanning Mode	Progressive
Lens	20x, f = 6.25mm ~ 125mm, F1.58 ~ F3.95
Digital Zoom	16x
Minimum Illumination	0.5 Lux @ (F1.8, AGC ON)
Shutter	1/30s ~ 1/10000s
White Balance	Auto, Indoor, Outdoor, One Push, Manual, VAR

Backlight Compensation	Support
Digital Noise Reduction	2D & 3D Digital Noise Reduction
Signal Noise Ratio	≥55dB
Horizontal Angle of View	60° ~ 3.5°
Vertical Angle of View	35.7° ~ 2.0°
Horizontal Rotation Range	±170°
Vertical Rotation Range	-30° ~ +90°
Pan Speed Range	1.7° ~ 100°/s
Tilt Speed Range	1.7° ~ 69.9°/s
H & V Flip	Support
Image Freeze	Support
Number of Preset	255
Preset Accuracy	0.1°
USB Features	
Operate System	Windows 7/8/10, Mac OS X, Linux, Android
Color System / Compression	YUY2 / MJPEG / H.264 / H.265
	• YUY2:
Video Format	<ul> <li>max to 1080P@30fps</li> <li>H.264 AVC/SVC: max to 4K@60fps</li> <li>MJPEG: max to 4K@30fps</li> </ul>
Video Format USB Audio	<ul> <li>H.264 AVC/SVC: max to 4K@60fps</li> <li>MJPEG:</li> </ul>
	<ul> <li>H.264 AVC/SVC: max to 4K@60fps</li> <li>MJPEG: max to 4K@30fps</li> </ul>
USB Audio USB Video	<ul> <li>H.264 AVC/SVC: max to 4K@60fps</li> <li>MJPEG: max to 4K@30fps</li> <li>Support</li> </ul>
USB Audio USB Video Protocol	<ul> <li>H.264 AVC/SVC: max to 4K@60fps</li> <li>MJPEG: max to 4K@30fps</li> <li>Support</li> <li>UVC 1.1 ~ 1.5</li> <li>Support</li> </ul>
USB Audio USB Video Protocol UVC PTZ	<ul> <li>H.264 AVC/SVC: max to 4K@60fps</li> <li>MJPEG: max to 4K@30fps</li> <li>Support</li> <li>UVC 1.1 ~ 1.5</li> <li>Support</li> </ul>
USB Audio USB Video Protocol UVC PTZ Network Features Video	<ul> <li>H.264 AVC/SVC: max to 4K@60fps</li> <li>MJPEG: max to 4K@30fps</li> <li>Support</li> <li>UVC 1.1 ~ 1.5</li> <li>Support</li> </ul>

First Stream Resolution	3840x2160, 1920x1080, 1280x720, 1024x576, 960x540, 640x480,	
	640x360	
Second Stream Resolution	1920x1080, 1280x720, 1024x576, 720x576 (50Hz support), 720x480 (60Hz support), 720x408, 640x360, 480x270, 320x240, 320x180	
Video Bit Rate	32Kbps ~ 51200Kbps	
Bit Rate Type	Variable Rate, Fixed Rate	
Frame Rate	50Hz: 1fps ~ 50fps, 60Hz: 1fps ~ 60fps	
Audio Compression	G711A, AAC	
Audio Bit Rate	96K, 128K, 256K	
Protocols	TCP/IP, HTTP, RTSP, RTMP/RTMPS, ONVIF, DHCP, SRT, Multicast	
Input/Output Interface		
Input/Output Inte	erface	
Input/Output Inte AUDIO IN	rface 1 x AUDIO IN: 3.5mm	
• •	1	
AUDIO IN	1 x AUDIO IN: 3.5mm	
AUDIO IN Interface	1 x AUDIO IN: 3.5mm Audio Interface	
AUDIO IN Interface LINE OUT Interface	1 x AUDIO IN: 3.5mm Audio Interface 1 x LINE OUT: 3.5mm Line Out Interface 1 x RS485: 2pin phoenix port, Max Distance: 1200m, Protocol: VISCA / Pelco-D / Pelco-P 1 x RS232 IN: 8pin Min DIN, Max Distance: 30m,	
AUDIO IN Interface LINE OUT Interface	1 x AUDIO IN: 3.5mm Audio Interface 1 x LINE OUT: 3.5mm Line Out Interface 1 x RS485: 2pin phoenix port, Max Distance: 1200m, Protocol: VISCA / Pelco-D / Pelco-P 1 x RS232 IN: 8pin Min	
AUDIO IN Interface LINE OUT Interface	1 x AUDIO IN: 3.5mm Audio Interface 1 x LINE OUT: 3.5mm Line Out Interface 1 x RS485: 2pin phoenix port, Max Distance: 1200m, Protocol: VISCA / Pelco-D / Pelco-P 1 x RS232 IN: 8pin Min DIN, Max Distance: 30m, Protocol: VISCA / Pelco-D / Pelco-P	
AUDIO IN Interface LINE OUT Interface	1 x AUDIO IN: 3.5mm Audio Interface 1 x LINE OUT: 3.5mm Line Out Interface 1 x RS485: 2pin phoenix port, Max Distance: 1200m, Protocol: VISCA / Pelco-D / Pelco-P 1 x RS232 IN: 8pin Min DIN, Max Distance: 30m, Protocol: VISCA / Pelco-D / Pelco-P 1 x RS232 OUT: 8pin Min DIN, Max Distance: 30m, Protocol: VISCA network	
AUDIO IN Interface LINE OUT Interface Communication Interface Network	1 x AUDIO IN: 3.5mm Audio Interface 1 x LINE OUT: 3.5mm Line Out Interface 1 x RS485: 2pin phoenix port, Max Distance: 1200m, Protocol: VISCA / Pelco-D / Pelco-P 1 x RS232 IN: 8pin Min DIN, Max Distance: 30m, Protocol: VISCA / Pelco-D / Pelco-P 1 x RS232 OUT: 8pin Min DIN, Max Distance: 30m, Protocol: VISCA network use only 1 x RJ45: 10/100/1000M Adaptive Ethernet Port,	

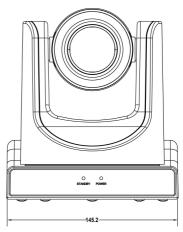
USB Interface	1 x USB 3.0: Up to 4K@60fps compressed video and 1080P original video can be output	
Power Jack	JEITA type (DC IN 12V)	
Physical Parameter		
Input Voltage	DC 12V / PoE (802.3af)	
Current Consumption	1.0A (Max)	
Operating Temperature	-10°C ~ 40°C	
Storage Temperature	-40°C ~ 60°C	
Power Consumption	12W (Max)	
MTBF	>30000h	
Size	168.4 x 141.5 x 164.5mm	
Net Weight	1.35Kg	

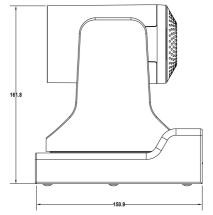
# 4.3 Interfaces and Buttons



Item	Name
1	AUDIO IN Interface
2	LINE OUT Interface
3	System Select Switch
4	RS485 Interface
5	RS232 IN Interface
6	RS232 OUT Interface
7	Network Interface
8	HDMI Interface
9	USB 3.0 Interface
10	3G-SDI Interface
11	DC 12V Interface
12	Power Switch

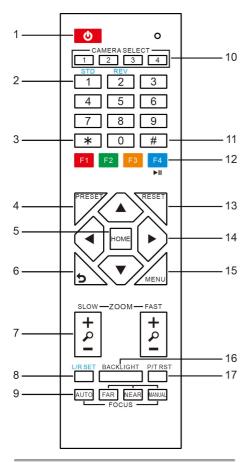
## 4.4 Dimension





4

## 4.5 Remote Control



#### **Key Description**

#### 1. Standby Key

Press this button to enter standby mode. Press it again to enter normal mode.

Note: Power consumption in standby mode is approximately half of the normal mode

#### 2. Number Key

To set preset or call preset.

#### 3. \*Key

Used with other buttons.

#### 4. Preset Key

Set preset: Store a preset position.

[SET PRESET] + Numeric button (0-9): Setting a corresponding numeric key preset position.

#### 5. HOME Key

Confirm menu, enter the submenu or the PTZ will back to the middle position after pressed it

#### 6. Return Key

Return back the last level menu

#### 7. Zoom Key

Slow Zoom: Zoom In [+] or Zoom Out [-] slowly Fast Zoom: Zoom In [+] or Zoom Out [-] fast

#### 8. Left/Right Setting Key

Press with 1 button and 2 button setting the direction of the Pan-Tilt.

- Simultaneously press L/R Set + 1[STD]: set the Pan-Tilt turn the same direction as the L/R Set.
- Simultaneously press L/R Set + 2[REV]: set the Pan-Tilt turn the opposite direction as the L/R Set.

#### 9. Focus Key

Used for focus adjustment.

Press [AUTO] adjust the focuses on the center of the object automatically.

Press [MANUAL] adjust the focus on the center of the object manual.

MANUAL button, and adjust it with [Far] (Focus on far object) and [NEAR] (Focus on near object).

#### 10. Selection Key

Press the button corresponding to the camera you want to operate with the remote controller.

#### 11. #Key

Used with other buttons.

#### 12. IR Remote Control Key

- [\*]+[#]+[F1]: Address 1
- [\*]+[#]+[F2]: Address 2
- [\*]+[#]+[F3]: Address 3

[\*]+[#]+[F4]: Address 4

#### 13. Reset Key

Clear preset: Erase a preset position. [CLEAR PRESET] + Numeric button (0-9)

Or: [\*]+[#]+[CLEAR PRESET]: Erase all the preset individually.

#### 14. PTZ Control Key

Press arrow buttons to perform panning and tilting. Press [HOME] button to face the camera back to front.

#### 15. Menu Key

MENU: enter or exit OSD MENU.

#### 16. Backlight Key

BLC ON/OFF: Press this button to enable the backlight compensation. Press it again to disable the backlight compensation. NOTE:

- Effective only in auto exposure mode.
- If a light behind the subject, the subject will become dark. In this case, press the backlight ON/OFF button. To cancel this function, press backlight ON/OFF button.

#### 17. PTZ Reset Key

#### Preset Pan/Tilt self-test.

#### **18. Image Freezing Function**

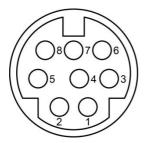
Manually freeze: Open the freezing function after press the remote control [F4], display "Freeze" on the left upper corner character, after five seconds display disappear automatically. If you want to cancel the freeze, press [F4] key and then can return to normal, display "Unfreeze" on the left upper corner, after five seconds display will disappear automatically.

Recalling the Preset image Freeze: By the OSD Menu "Image Freeze" to set recalling the preset image freeze function. After the function is opened, the screen will stay in before Recalling the Preset when Recalling the Preset, the screen can be switched to the preset position screen until the camera points to the preset position.

#### 19. Shortcut Set

[\*]+[#]+[1]: OSD menu default English [\*]+[#]+[3]: OSD menu default Chinese [\*]+[#]+[4]: Display current IP address [\*]+[#]+[6]: Quickly recover the default [\*]+[#]+[6]: Quickly recover the default [\*]+[#]+[8]: View the camera version [\*]+[#]+[9]: Quickly set up inversion [\*]+[#]+[MANUAL]: Restore default IP address

#### 4.6 RS232 Interface



No.	Function
1	DTR
2	DSR
3	TXD
4	GND
5	RXD
6	GND
7	IR OUT
8	NC

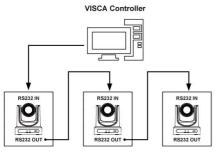
The correspondence between the camera and Windows DB-9 pin:

Camera	Windows DB-9
1.DTR	1.CD
2.DSR 🔷	→ 2.RXD
3.TXD 🦯	3.TXD
4.GND -	4.DTR
5.RXD 👗	5.GND
6.GND	▲6.DSR
7.IR OUT	7.RTS
8.NC	8.CTS
	9.RI

The correspondence between the camera and the Mini DIN pin:

Camera	Mini DIN
1.DTR 🔶	1.DTR
2.DSR 🗲	2.DSR
3.TXD 🔨	3.TXD
4.GND	4.GND
5.RXD 🖌	5.RXD
6.GND	6.GND
7.IR OUT	7.NC
8.NC	8.NC

### 4.7 VISCA Network



**VISCA Equipment** 

## 4.8 Serial Communication Control

#### RS232 Communication Control

The camera is controlled via RS232. The RS232 serial port parameters are as follows: Baud rate: 2400/4800/9600/38400; Starting Position: 1 bit Data bit: 8 bits Stop bit: 1 bit Check digit: None

#### RS485 Communication Control

Control camera via RS485, half duplex mode: Baud rate: 2400/4800/9600/38400;

Starting position: 1 bit

Data bit: 8 bits

Stop bit: 1 bit

Check digit: None

After power on, the camera goes to the upper right limit and then back to the middle position. The zoom lens is pulled to the farthest position, auto focus, and the aperture is adjusted to the default value. If the camera has preset 0 saved, the camera will be set to position 0 after the initialization is completed. At this point, the user can use the serial port command to control the camera.

# 5 GUI Settings

#### **5.1 MENU**

Press [MENU] button to display the main menu on the normal screen, using arrow button to move the cursor to the item to be set. Press the [HOME] button to enter the corresponding sub-menu.

MENU
Exposure
Color
Image
P/T/Z
Noise Reduction
Setup
Communication Setup
Restore Default
[Home] Enter
[Menu] Exit

#### 5.2 EXPOSURE

Move the main menu cursor to [EXPOSURE], and press [HOME] key enter the exposure page, as shown in the following figure.

EXPOSURE	
Mode	Auto
ExpCompMode	On
ExpComp	+1
Backlight	Off
Gain Limit	15
Anti-Flicker	50Hz
Meter	Average
DRC	0
▲▼Select Item ◀▶Change Val [Menu] Back	ue

Mode: Exposure mode, optional items: Auto, Manual, SAE, AAE, Bright.

ExpCompMode: Exposure the compensation mode, optional items: On, Off (Effective only in Auto mode).

ExpComp: Exposure the compensation value, optional items:  $-7 \sim 7$  (Effective only in

ExpCompMode item to On).

Backlight: Set the backlight compensation, optional items: On, Off (Effective only in Auto mode).

Bright: Intensity control, optional items: 0 ~ 17 (Effective only in Bright mode).

Gain Limit: Maximum gain limit, optional items: 0 ~ 15 (Effective only in Auto, SAE, AAE,

Bright mode).

Anti-Flicker: Anti-flicker, optional items: Off, 50Hz, 60Hz (Effective only in Auto, AAE, Bright mode).

Meter: Optional items: Average, Center, Smart, Top.

Iris: Aperture value, optional items: F1.8, F2.0, F2.4, F2.8, F3.4, F4.0, F4.8, F5.6, F6.8, F8.0, F9.6, F11.0, Close (Effective only in Manual, AAE mode).

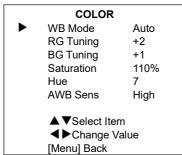
Shutter: Optional items: 1/30, 1/60, 1/90, 1/100, 1/125, 1/180, 1/250, 1/350, 1/500, 1/725, 1/1000, 1/1500, 1/2000, 1/3000, 1/4000, 1/6000, 1/10000 (Effective only in Manual, SAE mode).

Gain: Optional items:  $0 \sim 7$  (Effective only in Manual mode).

DRC: DRC strength, optional items: 0 ~ 8.

## 5.3 COLOR

Move the main menu cursor to [COLOR], and press [HOME] key enter the color page, as shown in the following figure.



WB-Mode: White balance mode, optional items: Auto, Indoor, Outdoor, One Push, Manual. VAR. RG Tuning: Optional items: 0 ~ +10 (Effective only in Auto mode); -10 ~ +10 (Effective only in One Push, VAR mode). BG Tuning: Optional items: 0 ~ +10 (Effective only in Auto mode); -10 ~ +10 (Effective only in One Push, VAR mode). Saturation: Optional items: 60% ~ 200%. Hue: Optional items: 0 ~ 14. AWB Sens: The white balance sensitivity, optional items: Low, Middle, High, RG: Red gain, optional items: 0 ~ 255 (Effective only in Manual mode). BG: Blue gain, optional items: 0 ~ 255 (Effective only in Manual mode). Color Temp: Optional items: 2500K ~ 8000K (Effective only in VAR mode).

## 5.4 IMAGE

Move the main menu cursor to [IMAGE], and press [HOME] key enter the image page, as shown in the following figure.

IMAGE	
Luminance	7
Contrast	7
Sharpness	Auto
Flip-H	Off
Flip-V	Off
B&W-Mode	Off
Gamma	EXT
Style	Default
▲▼Select Ite ◀▶Change \ [Menu] Back	

Luminance: Brightness adjustment, optional items: 0 ~ 14.

Contrast: Contrast adjustment, optional items: 0 ~ 14.

Sharpness: Sharpness adjustment, optional items: Auto, 0 ~ 15.

Flip-H: Image flipped horizontally, optional items: On, Off.

Flip-V: Image Flip Vertical, optional items: On, Off.

B&W-Mode: Optional items: On, Off.

Gamma: Optional items: EXT, PC, 0.48,

0.5, 0.56, 0.63.

Style: Optional items: Default, Norm, Bright, PC.

## 5.5 P/T/Z

Move the main menu cursor to [P/T/Z], and press [HOME] key enter the P/T/Z page, as shown in the following figure.

P/T/Z	
SpeedByZoom	On
AF-Zone	Front
AF-Sense	High
L/R Set	STD
Display Info	On
Image Freeze	Off
Digital Zoom	Off
Call Preset Speed	24
Pre Zoom Speed	5
▲ ▼Select Item ◀ ▶ Change Value	
[Menu] Back	

SpeedByZoom: The depth of field scale switch, optional items: On, Off.

AF-Zone: Interested in focusing area, optional items: Front, Top, Center, Bottom.

AF-Sense: Automatic focusing sensitivity

options, optional items: Low, Normal, High.

L/R Set: Optional items: STD, REV.

Display Info: Optional items: On, Off.

Image Freeze: Optional items: On, Off.

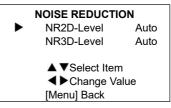
Digital Zoom: Optional items: Off, 2x, 4x, 8x, 16x.

Call Preset Speed: Optional items: 1 ~ 24.

Pre Zoom Speed: Optional items: 0 ~ 7.

## 5.6 NOISE REDUCTION

Move the main menu cursor to [NOISE REDUCTION], and press [HOME] key enter the noise reduction page, as shown in the following figure.



NR2D Level: 2D noise reduction, optional items: Off, Auto, 1 ~ 5.

NR3D Level: 3D noise reduction, optional items: Off, Auto,  $1 \sim 8$ .

## 5.7 SETUP

Move the main menu cursor to [SETUP], and press [HOME] key enter the setup page, as shown in the following figure.

SETUP	
Language	EN
DVI Mode	DVI
Auto Scan Shoot	Off
Auto Inversion	Off
SDI-3G Mode	LEVEL-A
Tally Mode	On
▲ ▼Select Item	
Change Value	•
[Menu] Back	

Language: Optional items: EN, Chinese, Russian.

DVI Mode: Optional items: DVI, HDMI. Auto Scan Shoot: Optional items: On, Off. Auto Inversion: Optional items: On, Off. SDI-3G Mode: Optional items: LEVEL-A, LEVEL-B.

Tally Mode: Optional items: On, Off.

# 5.8 COMMUNICATION SETUP

Move the main menu cursor to [COMMUNICATION SETUP], and press

[HOME] key enter the communication setup page, as shown in the following figure.

С	OMMUNICATIO	N SETUP
	Protocol	VISCA
	V_Address	1
	V_AddrFix	Off
	Net Mode	Serial
	Baudrate	9600
	▲▼Select Ite ◀▶Change \ [Menu] Back	

Protocol: Control protocol type, optional items: Auto, VISCA, PELCO-D, PELCO-P. V Address: Optional items: 1 ~ 7.

(Effective only in Auto, VISCA protocol).

V\_AddrFix: Optional items: On, Off (When set

to On, useless in 88 30 01 FF Command).

P\_D\_Address: Optional items: 0 ~ 254.

(Effective only in Auto, PELCO-D protocol).

P\_P\_Address: Optional items: 0 ~ 31.

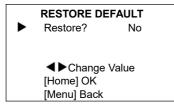
(Effective only in Auto, PELCO-P protocol).

Net Mode: Set the serial port network control, optional items: Serial, Paral.

Baudrate: Serial port baud rate, optional items: 2400, 4800, 9600, 38400.

## 5.9 RESTORE DEFAULT

Move the main menu cursor to [RESTORE DEFAULT], and press [HOME] key enter the restore default page, as shown in the following figure.



Restore: Confirm restore factory settings, optional items: Yes, No.

Note: Press [HOME] button to confirm, all parameter restore default, include IR Remote address and VISICA address.

# 6 Network Function

## 6.1 Operating Environment

Operating System: Windows 7/8/10, Mac OS X, Linux, Android Network Protocol: TCP/IP Client PC: P4/128M RAM/40G HDD/ support scaled graphics card, support DirectX 8.0 or

## 6.2 Equipment Installation

more advanced version.

- Connect video conference camera to your internet or to your PC via network cable.
- 2) Turn on DC 12V power.
- 3) If the network connection is normal, the connection light (green) at the network interface will light up within 5 seconds, and the data indicator (orange) will flash, indicating that the physical connection of the camera has been completed.

# 6.3 Internet Connection

There are two main ways to connect video conference camera.



## Connect by Network Cable



Connect by Switch/Router

## 6.4 Camera Controlled by LAN

## 6.4.1 Setup IP Address

If you don't know camera IP, view as below:

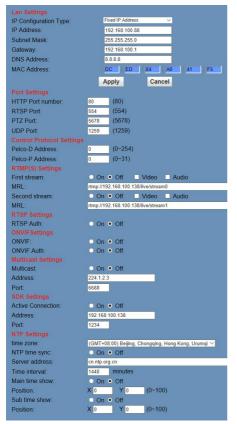
Method 1: Press \* and # and 4 on remote controller one by one, the camera IP address will be shown on screen.

Method 2: Connect camera to PC with network cable, use "upgrade\_En.exe" to search for IP address.



Change IP address, two methods as below:

Method 1: Login the web page, select "Network > Lan Settings", change IP address, subnet mask and gateway. Click "Apply" and restart the camera.



Method 2: Open "upgrade\_En.exe", change IP and click "Set". After modified, the video conference camera will be restart.

Mode         Manual         •           IP Address         192.168.100.88	Search	Upgrade Cont	fig Backup	Preview		
IP Address 192.168.100.88 NetMask 255.255.255.0 GateMay 192.168.100.1 First DNS 8.8.8.8 MAC Address №4 : ED : EE : AT : EE : EA						
NetMask 255.255.25 GateWay 192.168.100.1 First DNS 8.8.8.8 MAC Address B4 : ED : EE : A7 : EE : EA		Mode	Manual	*		
GateWay 192.168.100.1 First DNS 8.8.8.0 MAC Address Ed : ED : EE : LAT : EE : EA		IP Address	192.168.10	9.88		
First DNS 8.8.8.8 MAC Address D4 : ED : BE : BA		NetMask	255.255.25	5.0		
MAC Address D4 : E0 : 8E : A7 : EE : BA		GateWay	192.168.10	9.1		
		First DNS	8.8.8.8			
Set Reset		MAC Address	D4 : E0 :	8E : A7 :	BE : BA	
			Set	Reset		
nguage English v						

#### Change IP address:

Step 1 Search the IP address of camera.

- Step 2 Select the camera IP of you want to change.
- Step 3 Select the config dialog of upgrade applets.
- Step 4 Change the IP address, netmask and gateway, then click "Set".

Step 5 Finish.

#### 6.4.2 Visit/Access Camera

Input http://192.168.100.88 to IE (better with IE web browser, others will cause little latency), a login window pop up, input username: admin, password: admin, shown as below:

2.168.100.88 is asking for your user name and password. The s that it is from
ur user name and password will be sent using basic on on a connection that isn't secure.
User name
Password
Remember my credentials

After login, shown as below:





If user first time use this camera by internet (only for new user), must install a player software (VLC). Please go to VLC website <u>http://www.videolan.org/vlc/#download</u> and Install the 32-bit VLC (player software). After installation, login again, will show as above.

#### 6.5 Camera Controlled by WAN

#### 6.5.1 Setup IP Controlled by Dynamic DNS

Two dynamic DNS: Dyndns.org, 3322.org.

#### **Router Port Mapping:**

Take Tenda router for example, enter the Router Home Page (interface page), select "Advanced"- "Virtual Server", add a new port number in "Ext Port", add a new port number in "Int port", put camera IP address to "Internal IP", then select "Save", shown as below:



#### 6.5.2 Dynamic DNS Visit Camera

Set domain name to camera, setup the parameter, then dynamic DNS can access camera. Access link: http://hostname: port number. For example, setup host computer name: youdomain.f3322.org, the camera port number is 89, the access link should be http://youdomain.3322.org;89.



If the camera port default is 80, then unnecessary to input port number, use host name can access camera directly.

#### 6.5.3 VLC Stream Media Player Monitor

#### Visit VLC Media Server Procedure

Step 1 Open VLC media player.

Step 2 Click "Media > Open Network Stream",

or click "Ctrl + N"; as below:

#### 📥 VLC media player

Med	ia Playback Audio Vide	o Subtitle Tools
Þ	Open File	Ctrl+O
F	Open Multipl <mark>e F</mark> iles	Ctrl+Shift+O
	Open Folder	Ctrl+F
0	Open Disc	Ctrl+D
<u>0 0</u>	Open Network Stream	Ctrl+N
<b>1</b>	Open Capture Device	Ctrl+C
	Open Location from clipboar	d Ctrl+V
	Open Recent Media	•
	Save Playlist to File	Ctrl+Y
	Convert / Save	Ctrl+R
((e))	Stream	Ctrl+S
	Quit at the end of playlist	
-	Quit	Ctrl+Q

Step 3 Input URL address:

rtsp://ip: port number/1 (First stream);

rtsp://ip: port number/2 (Second

stream).

Step 4 Click "Play".



RTSP port number default 554. If the camera port default is 80, then unnecessary to input port number of URL address.

File Disc Netwo	ork 👹 Capture Device	
Network Protocol Please enter a network URL:		
rtsp://192.168.100.88/1		•
http://vex.exaple.com/str rtp://eiseamles.com/str rtp://eiseamles.com/str rtp://wex.example.com/st http://wex.youtube.com/sat	eam.asx 8080/test.adp	

## 6.6 Camera Parameter Setup

#### 6.6.1 Homepage Introduction

#### Menu

All pages include two menu bars:

Real time monitoring: displaying video image Parameter setup: with function buttons.

#### A. Video Viewing Window

Video viewing window must be same as video resolution, the bigger the resolution is, the bigger the playing area is. Double click viewing window, will show full-screen, double click again, will return to initialized size.

Status bar in viewing window shown as below:

- Video playback pause button: control real-time video pause, stop the last picture, click recoverable video again.
- Audio control buttons: can adjust the volume or set silent mode.
- 3) Full screen switch button.

#### B. PTZ Setup

Zoom In Zoom Out
Focus In Focus Out
Pan Speed $10 \lor$ Tilt Speed $10 \lor$ Zoom Speed $5 \lor$ Focus Speed $5 \lor$
Set Call
Preset (0~254)
OSD Back

#### 1) Pan and Tilt Control

Up, Down, Left and Right arrows and the home button allow you to manually drive the camera to the desired position.

#### 2) Zoom

Zoom In and Zoom Out buttons allow for wide or narrow view of the space.

#### 3) Focus

Focus In and Focus Out buttons allow for fine manual focus adjustment if the camera has any problems auto focusing on the difficult object.

#### 4) PTZ Speeds

Pan speed can be set at any rate between

 $1 \sim 24$ , Tilt speed can be set at any rate between  $1 \sim 20$ . Zoom and Focus speeds can be set at any rate between  $0 \sim 7$ .

#### 5) PTZ Presets

After manually setting up a shot that you would like to return to later, you can save presets for quick recall of these positions. Type a number between 0 and 254 into the Preset box.

5

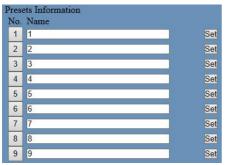
Click the "Set" button to save the current location with that preset number. Click the "Call" button to cause the camera to return to that position. This enables smooth, quick and convenient control without the need to manually drive the camera.

You can set up preset that user want as below. Method 1: Type a number into the Preset box.



Preset: Optional items: 0 ~ 254.

Method 2: Type the name into the Presets Information.

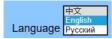


Click "Set" button, when PTZ turn to other position, click "Call" button or click "No." of the Presets Information, PTZ will turn back to preset position.

#### 6) PTZ / OSD Dropdown

From the dropdown menu, clicking the OSD option will open the on-screen display menu of the camera giving you control from within the IP interface.

#### C. Language Selection



Click either "Chinese", "English" or "Russian" to change the language of the webpage.

#### 6.6.2 Video Settings

Video Settings	
Video Format:	Dial Priority 🗸
Encode Level:	mainprofile 🗸
First stream	
Encode Protocol:	H264 🗸
Resolution:	1920x1080 🗸
Bit Rate:	4096 (32~51200) kbps
Frame Rate:	30 ✔ fps
I Key Frame Interval:	30 (2~1200)
Bit Rate Control:	• CBR • VBR
Fluctuate Level:	1 🗸
Slice Split Enable:	○ On ● Off
Split Mode:	Fixed blocks     Fixed bytes
Slice Size:	68 blocks
Second stream	
Encode Protocol:	H264 🗸
Resolution:	320x240 🗸
Bit Rate:	1024 (32~20480) kbps
Frame Rate:	30 ✔ fps
I Key Frame Interval:	30 (2~1200)
Bit Rate Control:	• CBR • VBR
Fluctuate Level:	1 🗸
Slice Split Enable:	On ● Off
Split Mode:	Fixed blocks
Slice Size:	15 blocks
	Apply Cancel

#### 1) Video Format

Support 50Hz (PAL) and 60Hz (NTSC), and Dial Priority three formats.

#### 2) Encode Level

Support baseline, mainprofile, highprofile and svc-t four levels.

#### 3) Encode Protocol

Support H.264, H.265 and MJPEG three protocols.

First stream support 3840x2160, 1920x1080, 1280x720, 1024x576, 960x540, 640x480, 640x360. Second stream support 1920x1080, 1280x720, 1024x576, 720x576 (50Hz support), 720x480 (60Hz support), 720x408, 640x360, 480x270, 320x240, 320x180; The bigger resolution is, the clearer the image will be, more network bandwidth will be taken.

#### 5) Bit Rate

The user can specify the bit rate. Generally speaking, the larger of the bit rate, the clearer of the image. However, the configuration of the bit rate needs to be combined with the network bandwidth. When the network bandwidth is narrow and the bit rate is configured larger, the video stream cannot be transmitted normally, and the visual effect is worse.

#### 6) Frame Rate

User can specify the size of the frame rate, generally, the frame rate greater, the image more smooth; Frame rate is smaller, the more sense of beating.

#### 7) I Key Frame Interval

Set interval between 2 I frame, the bigger interval is the response will be lower from viewing window.

#### 8) Bit Rate Control

Code stream control way:

Constant Bit Rate: Video coder will be coding according to preset speed.

Variable Bit Rate: Video coder will adjust the speed based on preset speed to gain the best image quality.

#### 9) Fluctuate Level

Restrain the fluctuation magnitude of variable rate, grade  $1 \sim 6$ .

#### 10) Slice Split Enable

Enable or disable slice split function.

#### 11) Split Mode

Select split mode, optional items: Fixed blocks, Fixed bytes.

#### 12) Slice Size

Set the size of slice.

#### 6.6.3 Image Settings



## 1) Brightness

Image bright 0 ~ 14, slider control, on the right shows the corresponding numerical. Default value is 7.

#### 2) Saturation

Saturation 0 ~ 14, slider control, on the right shows the corresponding numerical. Default value is 5.

#### 3) Contrast

Contrast 0 ~ 14, slider control, on the right shows the corresponding numerical. Default value is 7.

#### 4) Sharpness

Sharpness 0 ~ 15 and auto, slider control, on the right shows the corresponding numerical. Default value is auto.

#### 5) Hue

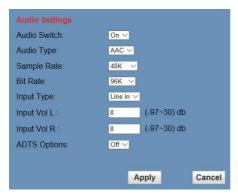
Hue 0 ~ 14, slider control, on the right shows the corresponding numerical.

Default value is 7.

#### 6) Flip & Mirror

Tick Flip to realize image upside down, tick mirror to realize image around the mirror. Default value is not tick.

#### 6.6.4 Audio Settings



#### 1) Audio Switch

Enable or disable audio switch.

#### 2) Audio Type

Optional items: G711A, AAC.

#### 3) Sample Rate

Optional items: 44.1K, 48K.

#### 4) Bit Rate

Optional items: 96K, 128K, 256K.

#### 5) Input Type

Optional items: Line in.

#### 6) Input Vol L

The volume of the left channel.

#### 7) Input Vol R

The volume of the right channel.

#### 8) ADTS Options

Optional items: On, Off.

#### 6.6.5 System Settings

RTSP V	
Reboot	
admin	
••••	
guest	
•••••	
	Reboot admin guest

#### 1) Work Mode

The default work mode is RTSP.

Optional items: RTSP, SDK, Multicast.

#### 2) Reboot

IF

IF SI G D

M

R

P

A P

tir N S

N

Click the "Reboot" button, system restart.

#### 3) Username and password

The user can modify the password (letters and Numbers only).

#### 6.6.6 Network Settings

an Settings	
Configuration Type:	Fixed IP Address ~
Address:	192.168.100.88
ubnet Mask:	255.255.255.0
ateway:	192.168.100.1
NS Address:	8.8.8.8
AC Address:	DC ED 84 A0 41 F5
	Apply Cancel
ort Settings	
TTP Port number:	80 (80)
TSP Port:	554 (554)
TZ Port	5678 (5678)
DP Port:	1259 (1259)
ontrol Protocol Settings	
elco-D Address:	0 (0-254)
elco-P Address:	0 (0~31)
TMP(S) Settings	
irst stream:	On • Off Video Audio
IRL:	rtmp://192.168.100.138/live/stream0
econd stream:	On ● Off □ Video □ Audio
IRL:	rtmp://192.168.100.138/live/stream1
TSP Settings	100000
TSP Auth:	○ On ● Off
NVIFSettings	
NVIF: NVIF Auth:	On • Off On • Off
lulticast Settings	
lulticast:	○ On ● Off
ddress:	224.1.2.3
ort:	6688
DK Settings	0000
ctive Connection:	○ On ● Off
ddress:	192.168.100.138
ort:	1234
TP Settings	
ne zone:	(GMT+08:00) Beijing, Chongqing, Hong Kong, Urumqi >
TP time sync:	<ul> <li>On ● Off</li> </ul>
erver address:	cn.ntp.org.cn
ime interval:	1440 minutes
lain time show:	On ● Off
osition:	X 0 Y 0 (0~100)
ub time show:	On ● Off
osition:	X 0 Y 0 (0~100)
oonon:	

#### 1) Lan Settings

Default the IP address is 192.168.100.88, the MAC address cannot be modified.

#### 2) Port Settings

#### A. HTTP Port

IP address identifies the network device, the device can run multiple web applications, each network program using network port to transmit data, so data transmission to be carried out between the port and port. Port setting is to set up web server program using which port to transmit. When port mapping, need to be consistent with the port number (default port: 80).

#### B. RTSP Port

The video conference camera support RTSP protocol, use the VLC tools broadcast, default port: 554.

C. PTZ Port

Support TCP connection then control camera, default port: 5678.

D. UDP Port

Support UDP protocol, default port: 1259.

#### 3) Control Protocol Settings

Setting the camera control communication protocol, include Visca address, Pelco-D address and Pelco-P address.

#### 4) RTMP(S) Settings

Setting the MRL of RTMP, select enable or disable video and audio. You can select control code stream of "On", "Off", "Video", "Audio" between in the two streams.

#### 5) RTSP Settings

Turn On/Off RTSP auth.

#### 6) ONVIF Settings

Turn On/Off ONVIF and ONVIF auth.

#### 7) Multicast Settings

Turn On/Off multicast. Setting the multicast address (default value is 224.1.2.3) and port

(default value is 6688, then 6688 is the multicast port of the first stream; 6690 is the multicast port of the second stream).

#### 8) SDK Settings

Turn On/Off active connection. Setting SDK address (default value is 192.168.100.138) and port (default value is 1234).

#### 9) NTP Settings

Turn On/Off NTP time sync, main time show and sub time show. Setting NTP server address, time interval, main stream position and sub stream position.

#### 6.6.7 Device Information

Display the current device information.

Information	
Device ID:	HD Camera
Software Version:	SOC v9.0.280 - ARM v6.0.3S
Device Type:	F21.V
Webware Version:	v1.5.5
	Apply Cancel

## 6.7 Download the Upgrade Program

If you need the camera upgrade program, please contact the manufacturer.

# 7 Maintenance and Troubleshooting

#### **Camera Maintains**

- If camera will not be used for a long time, please turn off power switch, disconnect AC power cord of AC adaptor to the outlet.
- Please use soft cloth or tissue to clean the camera cover.
- Please use the soft dry cloth to clean the lens. If the camera is very dirty, clean it with diluted neuter detergent. Do not use any type of solvents, which may damage the surface.

#### **Unqualified Application**

- No shooting extreme bright object for a long period of time, such as sunlight, light sources, etc.
- No operating in unstable lighting conditions, otherwise image will be flickering.
- No operating close to powerful electromagnetic radiation, such as TV or radio transmitters, etc.

## Troubleshooting

#### Image

- The monitor shows no image
- Check that the camera power supply is connected, the voltage is normal, and the power indicator light is always on.
- Turn off the power switch to check whether the camera is self-testing.
- Check the cable of video platform and TV whether correct connection.
- Sometimes without the image

Check the cable of video platform and TV whether correct connection.

- Image have jitter when the camera lens at max multiple
- Check whether the camera installed position be stabled.
- Check whether have vibrating machinery or object near the camera.
- There is no video image in IE Browser

#### Please visit VLC website

(http://www.videolan.org/vlc) download and install the 32-bit VLC media player, after it installed, visit video conference camera will have normal image display.

- Unable to access video conference camera through IE Browser
- Using PC to access the network to test whether the network access can work properly, first of all, the network fault caused by the PC virus can be eliminated, until the PC and video conference camera can communicate with each other Ping.
- Disconnect the network, connect video conference camera and PC separately, and reset the IP address of PC.
- Check IP address, subnet mask, and gateway settings for video conference camera.
- 4) Check whether the MAC address is conflicts.
- 5) Check whether the web port is modified. The default is 80.
- Forget the IP address or login password

Please remember (The default IP address: 192.168.100.88; default user name: admin; default password: admin).

#### Control

- Remote control cannot control
- 1) Check and replace the new battery for the remote controller.
- 2) Check whether the camera working mode is correct.
- Check whether the address of remote control can match the camera.
- Serial port cannot control
- Check whether the camera protocol, address and baud rate such is the same.
- 2) Check whether the control line is connected well.

079.79.1100722\_V1.3